

AMS	Author: Richard Jones	Advanced Manufacturing Services Limited Integrated Management System Manual IM02A V1.02 Quality Policy 01.09.2026	ISO 9001 and 14001:2015. ISO 27001 : 2022 and ISO 45001:2018.
	Approval: Andrea Jones		Classification :
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IM02A Quality Policy

We have established this quality policy to be consistent with the purpose and context of our organisation. It provides a framework for the setting and review of objectives in addition to our commitment to satisfy applicable customers', regulatory and legislative requirements as well as our commitment to continually improve our management system.

Customer focus: As an organisation, we have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.

Leadership: Our Top Management have committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.

Engagement of people: As an organisation, we recognise that people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.

Process approach: As an organisation, we understand that a desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.

Improvement: We have committed to achieving continual improvement across all aspects of our management systems; it is one of our main annual objectives.

Evidence-based decision making: As an organisation, we have committed to only make decisions relating to our IMS following an analysis of relevant data and information.

Relationship management: We recognise that an organisation and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.

Our policy is also to meet the requirements of other interested parties and to address our social, environmental, charitable, regulatory and legislative responsibilities.

We have produced quality objectives which relate to this policy and they can be found in document RO3 Quality, Environmental, Health, Safety and Information Security Privacy Objectives.

This policy is available to all parties through publication on our Company Noticeboard and Share Point.

Authorised by: Richard Jones

Position: Managing Director



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